

# Citizens Services Employee / Team

Paul Ronczy  
Claims Specialist

## SSA

Years of Service: 42



## Summary:

In recognition of outstanding contributions over his career, we nominate Mr. Ronczy. Paul has consistently served as a source of knowledge, mastery of technical skills, practices and policies.

**Description:** Over Paul's 42-year career, he has been a strong champion for teamwork across functions and work groups. He has also been a champion for dedicated use of tools and new platforms and the latest technology. He demonstrates mastery of technical tools and other resources, and he never hesitates when suggesting usage tips and work-around' s. Paul empowers others to embrace and capitalize on opportunities and advancements in technology. Paul has successfully helped to build bridges based on trust and open communication. His unique open team approach to ensuring that work is handled correctly has supported technicians across positions descriptions. It's evident that team building and camaraderie are important to him. Paul's dedication and efforts to make a difference in the work unit, the organization, and the general public is evident. Over his career, Paul has held several leadership positions. He has served as training instructor, mentor (on several occasions), and senior special claims processing specialist. During his time in the team leader role Paul, focused efforts on ensuring those around him were focused on strong goals and successful outcomes. He ensured that the team felt united in reaching the common goal. Paul brings out the best in others. This is an important part of his contribution to our team. His dedication to the team over his career has been invaluable. His "can-do" attitude and consistent initiative has made an impactful contribution to our organization.