

Management Excellence

Cary Dyer
Resident Agent in Charge

USSS

Years of Service: 22 Years



Summary:

Resident Agent in Charge Cary Dyer provided unprecedented leadership for the Secret Service as he led the Milwaukee Resident Office to achieve mission success during the 2020 Democratic National Convention and the 2020 Presidential Campaign. This would be a significant accomplishment any year but Cary accomplished this while navigating a global Covid 19 pandemic and a year of civil unrest throughout the nation and in Milwaukee.

Description: 2020 was an unprecedented year for Secret Service Resident Agent in Charge (RAIC) Cary Dyer of the Milwaukee Resident Office. RAIC Dyer demonstrated superior leadership through every facet of the Secret Service's integrated mission of investigations and protection as he navigated through a global COVID 19 pandemic, nationwide civil unrest, a Presidential Campaign, and the Democratic National Convention in Milwaukee, WI.

In a normal year RAIC Dyer manages and leads the Milwaukee RO through a significant work load and tempo of complex international financial crimes investigations, threats against Secret Service Protectees, Presidential and Vice Presidential visits to various cities and towns throughout Wisconsin, and a robust hiring initiative while mentoring and leading an office comprised mostly of agents with less than two years with the Secret Service. When Milwaukee was selected to host the 2020 Democratic National Convention RAIC Dyer never hesitated. He immediately set about to build a plan, prioritize staffing, establish coalitions, and develop a logistical plan to support the thousands of agents and officers required to execute a thorough and complex security plan to support the over 30,000 delegates, staff, politicians, and press who would attend the convention for a week in August 2020.

In order to accomplish this, RAIC Dyer cultivated, fostered and managed strategic partnerships at the federal, state, and local levels throughout Wisconsin and Illinois as he built and led 28 sub-committees to prepare and execute the security plans for the 2020 Democratic National Convention. The DNC was designated a National Special Security Event, a first for an office of Milwaukee's size. RAIC Dyer developed creative solutions to solve challenges to address housing for thousands of Secret Service and other law enforcement personnel in support of the DNC; to address and mitigate challenges from the COVID 19 pandemic, and to address protest concerns as the convention was held in August, a time of increased protests and riots. RAIC Dyer's leadership, skill, and commitment fostered a multi-faceted, comprehensive security plan; he ensured appropriate personnel and resources were committed and deployed from all partner agencies; and he developed a new way of ensuring communications and plan development evolved after the "Stay at home order for the pandemic was issued. He accomplished all of this while keeping Secret Service and law enforcement partners safe from COVID 19 (not one agent contracted the COVID 19 virus throughout the planning and execution of the convention). RAIC Dyer successfully demonstrated his ability to build coalitions and executed a core strategy of forming and enhancing partnerships with law enforcement, public safety officials, and military agencies throughout Wisconsin. It should be noted that although the work on the convention consumed much of his attention, RAIC Dyer also led, managed, and oversaw over 70 visits by Secret Service protectees to the State of Wisconsin, without incident, during a Presidential campaign.

RAIC Dyer's leadership, resilience, and adaptability ensured the Secret Service and the Milwaukee Resident Office achieved continued mission success through one of the most challenging and demanding years in its history.